# **BUILDING RESEARCH DEVELOPMENT INFRASTRUCTURE:** THE IMPORTANCE OF PROJECT MANAGEMENT AS RESPONSIBILITIES GROW Amy Gantt, MA, Director, Office of Research Development, Tufts University

# **OUR CHALLENGE: BALANCING PROPOSAL SUPPORT WITH ONGOING ACTIVITIES**



What We Strive For: PROPOSAL SUPPORT

RESEARCH DEVELOPMENT ACTIVITIES

# **MANAGING PROPOSALS**

**STEP 1: GET BUY-IN FOR PROJECT MANAGEMENT** 

# Goals for "Project Management Light":

- Ensure that all team members know their roles & responsibilities
- Articulate expectations for internal timelines
- Increase efficiency and decrease last-minute work
- *Should not* add administrative burden to faculty
- *Should* be easily adaptable to any funding opportunity

# **STEP 2: DEVELOP PROJECT MANAGEMENT TOOLS**

# • Checklist:

- One checklist used for external purposes (*see top figure*) that outlines project requirements and roles/responsibilities • Particularly useful for smaller proposals
- One checklist used for internal purposes (*see bottom figure*) that allows ORD staff to track progress
- Particularly useful for multi-project applications with many inputs

# • Timelines:

- Determine how much time you have prior to internal deadline
- Establish type and number of inputs for required outputs
- Determine resources available to complete tasks
- Don't forget university holidays, team member vacations/travel

# **STEP 3: IMPLEMENTATION**

## • Initial Meeting:

- Include principal investigator and invite administrative support if available
- Use checklist as a guide to articulate roles and responsibilities and expectations of services provided

# • Follow Up:

- Email checklist & timeline to all proposal team members and ask for corrections
- Use timeline to follow up for needed inputs
- Use checklist to ensure that all elements are complete

### **Contact Information**

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Acknowledgements: I would like to acknowledge the contributions of my colleagues in the Tufts University Office of Research Development to the contents and design of this poster, and for their contributions to the ORD's project management: Barbara Eisenhaure, Susan Lewis, Sarah Marina, Laura Schmidt, Busra Eskici, and Tyler Manoukian.

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Facilities Templat

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Budget

Research Detailed availabl

## INITIA

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# PRO COMP

Project Summar Budget

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Specific

Researc Strategy

Ro1 CHECKLIST: PI Dr. Smith; Agency Deadline June 5; Internal Deadline May 31								
ROPOSAL LEMENT	TO COMPLETE	NOTES	PERSON					
es te available	Address Laboratory, Clinical, Animal, Computer, Office, Other Resources	Description of environment, specific to proposed project	PI to provide information; ORD to draft					
key person	Data entry	Each PI & key person	DRA to enter					
te available	Biosketches	Biosketches include personal statement	PI to provide info; ORD to draft					
	Budget	Either modular or full See SF424 directions	DRA to create					
	Budget justification		ORD to draft					
ch Plan d outline ole	<ol> <li>Introduction</li> <li>Specific Aims</li> <li>Research Strategy</li> </ol>	Resubmission only 1 page limit 12 page limit	PI to draft; ORD to provide edits					

<b>ONGOING INITIATIVE: 3-MONTH TIMELINE; HIGH PRIORITY</b>								
ATIVE/ GOAL	LEAD/ TEAM	BENCHMARK	TIMELINE	RESOURCE NEEDS				
ch highlights/ e institutional s with snapshot -profile research	Assistant director/ ORD Coordinator; RD specialist; dept research admins	1. Identify federal priorities	Month 1	Gov't relations agency				
		2. Identify institutional priorities and relevant faculty	Month 2	Research deans; additional ORD staff				
		3. Prioritize areas of focus	Month 2	ORD director; VPR				
		4. Draft of research descriptions	Month 3	ORD coordinator; relevant faculty for review				
		5. Finalize research descriptions	Month 3	ORD coordinator; print shop				

I P50, PI DR. SMITH; AGENCY DEADLINE JUNE 5; INTERNAL DEADLINE MAY 31								
)JECT→ PONENT↓	OVERALL	ADMIN CORE	RESEARCH CORE	RESEARCH PROJECT 1	RESEARCH PROJECT 2			
ıry	UPLOADED	UPLOADED	UPLOADED	UPLOADED	UPLOADED			
	UPLOADED	Dr. Smith; under revision	UPLOADED	Pending – Tuesday PM	Received; ORD uploading			
ation	N/A	Complete; ORD uploading	UPLOADED	Draft pending – Tuesday PM	Received; ORD revising			
e Aims	Pending – Tues PM/Wed AM	UPLOADED	UPLOADED	Received; ORD revising	Draft pending – Wed AM			
ch y	Pending – Wed AM/PM	UPLOADED	Received; ORD revising	Received; ORD revising	Draft Pending – Wed PM			

**KEY:** Green text: draft finalized; Green shading: uploaded; Red text: waiting for researchers; Blue text: in ORD's hands. This chart provides a snapshot of the status of each component, and who is responsible for the next steps in completing the project. This chart requires regular communication among the ORD team and the researchers.



# **MANAGING ONGOING ACTIVITIES**

# **STEP 1: DETERMINE OFFICE METRICS**

# • How are your office accomplishments measured?

- Work with upper administration to understand the expectations
- Guide that conversation by understanding your impacts and your strengths

## **STEP 2: PRIORITIZE RESEARCH DEVELOPMENT ACTIVITIES**

• Use metrics to prioritize activities • None of us can do everything

## Identify leadership and recruit resources

- Use interests and expertise to assign projects one staff member should lead the initiative and report on progress
- Recruit resources from outside research development, if necessary: Research administrators, deans, librarians, faculty partners
  - Example: Departmental research administrators may be able to identify faculty for high-priority proposals

### **STEP 3: ESTABLISH BENCHMARKS & MILESTONES** • Set expectations

- Everyone needs to know what needs to be done and by when • Break down ongoing activities into achievable milestones that can be worked toward during and between proposals
- Use institutional priorities to set benchmarks to ensure that metrics are met

# **STEP 4: MAINTAIN ACCOUNTABILITY**

- Hold regular meetings with research development team
  - Discuss progress and challenges
  - Brainstorm creative solutions for increasing efficiency, balancing on-going activities with proposals, and achieving metrics
- **Use electronic tools to track progress** 
  - Tracking tools should be available to all members of the research development team (e.g., Google docs spreadsheet, shared Excel file, project management software)
  - Tools should include long-term goal (title of activity), milestones with deadlines, leader, notes toward progress