

# Leadership without Authority

Succeeding Anyway at Research Development

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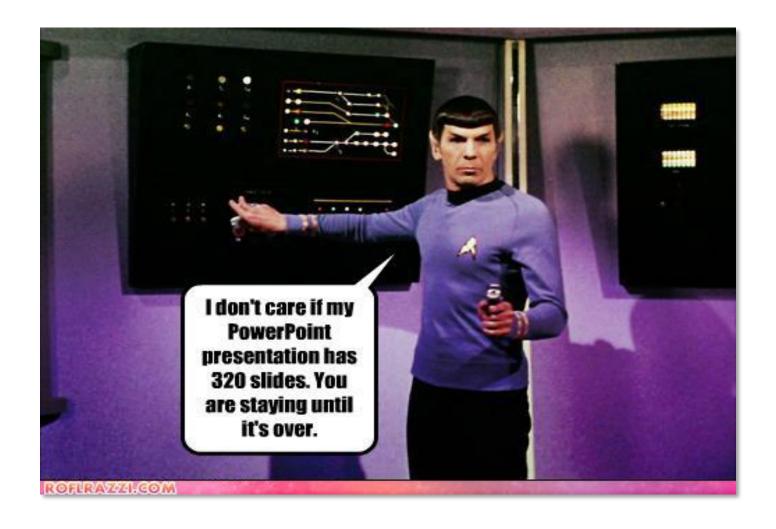
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# What are we talking about?

Leadership without Authority...

What is it?

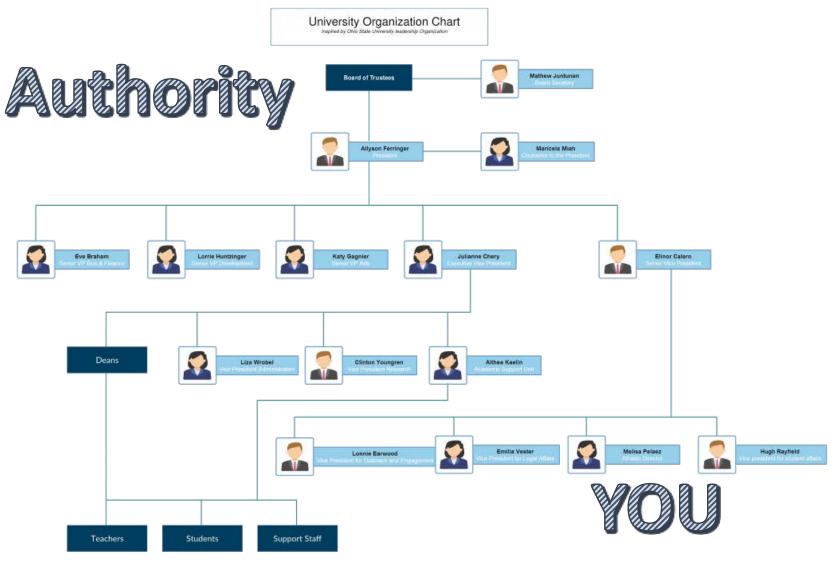
Why should you care about it?

Particularly relevant for academic institutions



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### What Leadership with Authority Looks Like

Ambition

Infrastructure

Judgment

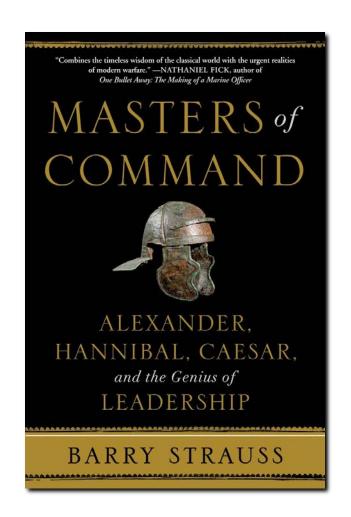
- Strategy
- Leadership
- Terror

Audacity

Branding

Agility

Divine
 Providence







# What are we talking about?

Leadership without Authority from Developing Leaders – British Army Guide

618. General. Leading without command authority can be difficult, not because there is some different form of leadership required, but because those trying to achieve it will have to practise leadership particularly well. These are not different skills but the leader will not be able to fall back on their command position or rank if things do not go to plan. If you lead well, you will not need your rank.





### An Example: Gen. Dwight D. Eisenhower

The key is <u>securing cooperation</u>...

"COOPERATION... implies such things as selflessness, devotion to common cause, generosity in attitude, and mutual confidence... Patience, tolerance, frankness, absolute honesty in all dealings, particularly with all persons of the opposite nationality, and firmness are absolutely essential... An Allied Commander in Chief... must be self-effacing, quick to give credit, ready to meet the other fellow more than half way, must seek and absorb advice and must learn to decentralise"



You need people to WANT to work with you to achieve your goal





### Formal vs. Informal Power















# Why work with you?

But why would people work/engage/follow you if you have no actual authority?

You have to ask them
You have to have a mission
You have to have ...

**CREDIBILITY** 





# Why work with you?

# cred·i·bil·i·ty

/ kredə bilədē/

#### noun

the quality of being trusted and believed in.

"the government's loss of credibility" synonyms: trustworthiness, reliability, dependability, integrity; More

- the quality of being convincing or believable.
   "the book's anecdotes have scant regard for credibility"
   synonyms: plausibility, believability, tenability, probability, feasibility, likelihood, credence; More
- another term for street credibility.





### 5 Elements of Credibility

Sound Judgment

**P**resence

Integrity

Competence

Emotional Intelligence







# **Sound Judgement PICE**

Consider the impact of your decisions on others

Ask others for input into your decisions—especially if your decision will affect them

Avoid hasty decisions on important matters

Constantly scan your environment to be aware of trends







### S Presence ICE

**Gravitas**—includes confidence, decisiveness

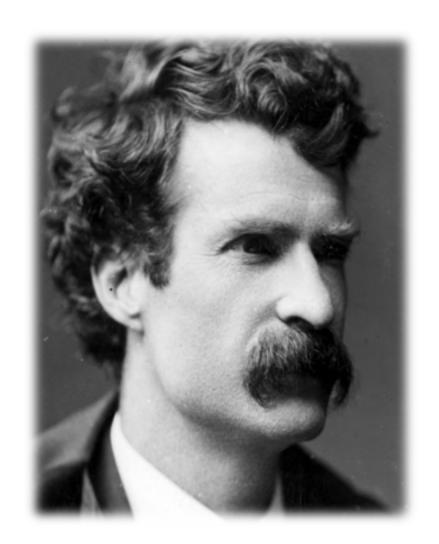
Concise, persuasive communication

Appearance—a filter of how others view us









"Clothes make the man. Naked people have little or no influence on society."

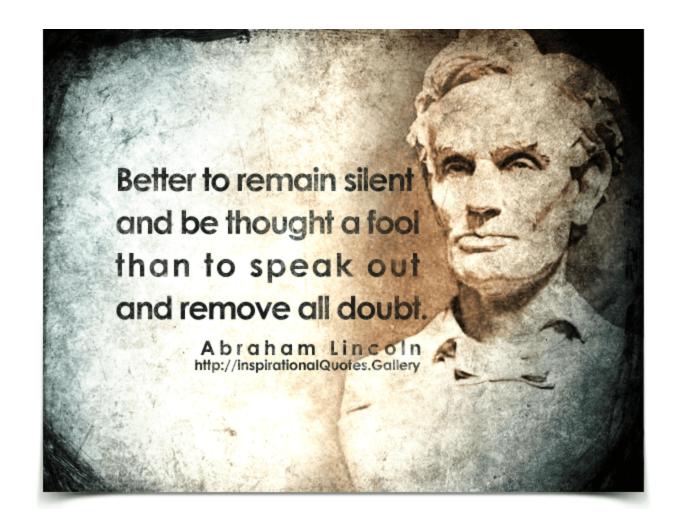
Mark Twain

Photo: Rischgitz/Getty



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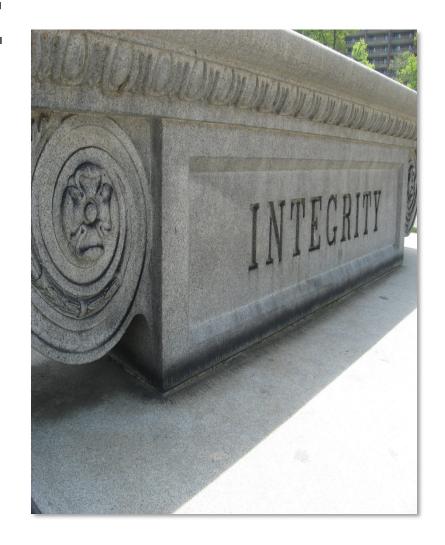
# **SP Integrity CE**

Tell the truth

Explain why you have made a decision or changed your mind

Admit your mistakes

Give credit to others







# **SPI Competence E**

Obtain credentials

Practice / Ask for feedback

Ask smart questions in meetings

Read

Request high-visibility projects

Serve on teams with influential people







# **SPIC Emotional Intelligence**

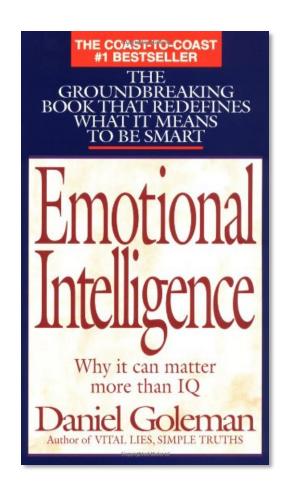
Listen

Express interest in and concern for others

Seek to understand other people's point of view

Express appreciation in private and in public

Express optimism







# What's This Got to Do with Research Development?

SO LEADERSHIP WITHOUT AUTHORITY IS ABOUT

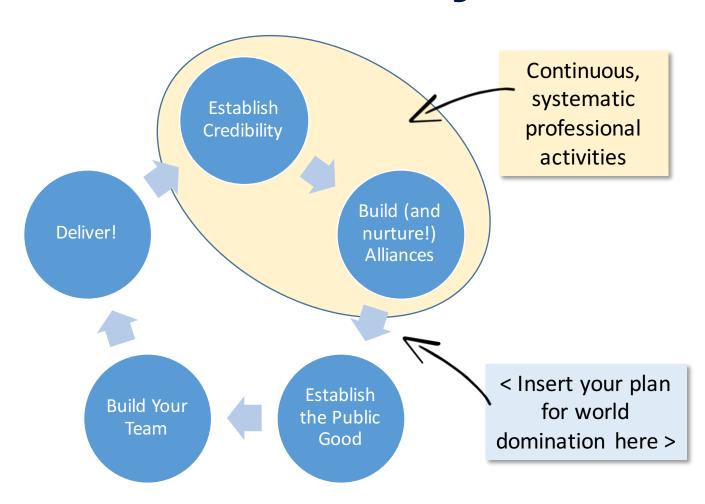
ENGAGEMENT
CREDIBILITY
COOPERATION





### The Virtuous LWA Cycle

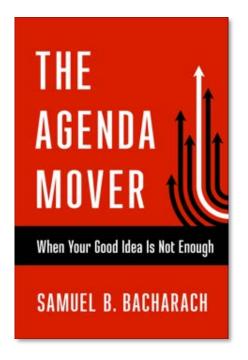
- UA Research
   Development
   Council
- 2. UA Defense and Security Research Institute
- 3. UA Space
  Object
  Behavioral
  Sciences
  Initiative







# Agenda Archetypes



Differing Approaches

#### Planner

- Believes they can ascertain most of the issues, problems, and variables they will face
- Thinks they can predict likely outcomes and consequences
- Puts trust in methodical analysis

#### **Improviser**

- Believes that orgs are too chaotic to be controlled by planning
- The future is unpredictable, so no need to prepare for every contingency

**Differing Goals** 

#### Tinkerer

- Has specific goals
- Approaches change cautiously
- Aims for small, incremental improvements
- Works within status quo

#### **Traditionalist**

- Tinkerers and Planners: careful and conservative
- Modest goals, straight-forward strategies
- Prefer making small changes, follow precedent, adhere to process

#### Adjuster

- Also conservative, tinkers in terms of goals
- Style is improvisational, does not like plans

#### Overhauler

- Sights are on the big picture, aim toward sweeping change
- Fundamental transformation, restructuring, rebuilding

#### Developer

- Push the envelope
- Committed to transformation, but best achieved through careful methodical planning

#### Revolutionary

- Tear up the envelope
- Seek change—NOW
- Believes the health of the system depends on rapid move away from current system
- Willing to take on risk because they are agile and responsive





### Research Development Council

Prime Mover: Grow Research

- SVPR was unconvinced of RD's value
- Evident that faculty needed—and wanted—support to do more

#### Why a Research Development Council?

- No campus culture of RD yet developed at UA
- A council representing major colleges would spread an RD culture
- Set the stage for a future SVPR—and future RD Director—to build on the base we created

#### The Creation Process

- We had street cred and networks
- Met with targeted, strategic players, including key faculty, Dept Heads, Deans
- 3. Brought key players from across campus together for this public good (w/o support or endorsement from higher authority)

#### Key Outcomes

- Establishment of a UA RD Council that incorporated 8 different key UA colleges
- Began sharing information on current approaches, and new best practices for internal program development
- Were able to hand RDC over to new leadership who embraced the philosophy of RD



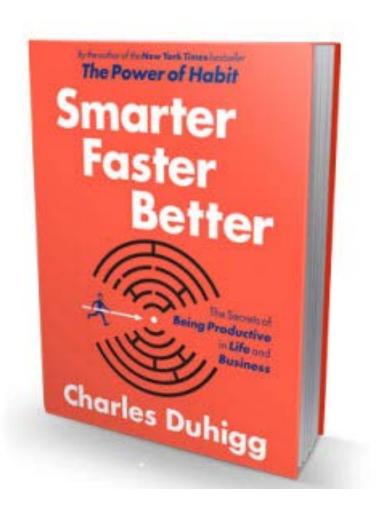


# **Leading Teams**

Establishing "psychological safety" for teams

Google showed that this is the most critical factor for success of teams

All team members speak, contribute







### **Defense and Security Research Institute**

#### Prime Mover: Grow Research

- Smaller than expected defense research portfolio
- Range of faculty interested in diversifying
- No focused institutional support for pursuing DoD activities—relationships were one-off

#### Why Defense Research at UA?

- Aerospace and defense is a major industry in Arizona
- University is co-located with several major defense installations
- Congressional delegation features 5 members of congress on Armed Services Committees

#### The Creation Process

- We had street cred and networks
- Met with targeted, strategic players, including Deans, SVPs, Provost, President
- 3. Established a Faculty Advisory Council comprised of all faculty interested in Defense work (30-40 strong)

#### Key Outcomes

- Inclusion of Defense and Security into UA's strategic plan
- Space Object Behavioral Sciences Initiative
- Hypersonics
- Quantum computing & communications





### Partnering with Federal Relations

### Advantages

- Often have freedom to engage the entire campus, to build strong networks and relationships, and should know <u>how</u>
- Federal Relations functions nearly define "leadership without authority", so getting things done without formal mandate comes naturally
- Often have different chains of command, so can offer some cover



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# CREATING Research Opportunities: UA's Space Object Behavioral Sciences Initiative

Prime Mover: Cluster Hire

Key Outcomes

- Announced in Fall '14: 35-40 new faculty in 5-7 clusters
- Alignment w/strategic goals, synergy with extant programs
- What will we be able to do, that we can't do now?
- In 5 years, UA will look like...

After a year of bi-weekly lunches for ~15,

**Space Situational Awareness** was 1 of 6 clusters!



There's a THERE there!



- Deep Space Missions—Phoenix Lander, HiRISE, OSIRIS-REx
- 2. UA runs / operates over 20 astronomical telescopes
- 3. UA's Spacewatch and Catalina Sky Survey programs have now discovered over 50% of all known Near Earth Objects
- 4. Engineering expertise in orbital mechanics, deep learning
- 5. UA runs NSF's \$100M CyVerse project, which has engineered and delivered extensible, modular, and secure

- 1. Hired world-renowned SSA expert from AFRL
- Hired 5 new faculty for FY16 (the cluster)
- 3. SOB Ontology Workshop in March '16
- 4. Hosted Rep. McSally Panel on SSA
- 5. 11 Departments in 6 Colleges now engaged
- 6. Master's of Engineering in SSA, Fall 2017

#### Net New Research Projects

- 2 invited DARPA seedlings (@ \$500k)
- \$1M <u>invited</u> IARPA proposal
- \$3M proposal to assume operations of AFRL Telescope network
- Asteroid orbit determination project for NASA
- AFRL Direct-to-Phase-2 SBIR on Space Object catalog development





### Questions?

